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Implementing Routine Outcome Measures - Challenges And Pitfalls.

Abstract

This presentation will focus on the central (national and state) strategies for implementing the routine collection and use of standard measures of mental health outcome in publicly funded mental health services. It will include discussion of the planning process using a change management and project management process with specific attention to the challenges and pitfalls in initiatives of this scale. Challenges and pitfalls include issues such as how to ensure utility for consumers, clinical staff and service planners and the ongoing involvement of stakeholders, and how to maintain the sustainability and mainstreaming of the collection and use of standard measures of mental health outcomes in publicly funded mental health services.

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