

OPENING ADDRESS

Wednesday, 21 August 2003

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Making Outcome Measurement Routine.

Abstract

This address will focus on key principles and processes that lay the foundation for routine collection of consumer outcome measures, exemplified through outcome measurement in specialised mental health services. At this time in Australia clinicians in public sector mental health services, and in mental health services in private hospitals, are implementing the routine collection of nationally agreed outcome measures at client assessment, review and discharge. Outcomes collection is built into everyday clinical practice and will be used to support both clinical intervention and outcomes data analysis.

The address will argue that routine outcome measurement is valuable for clinicians, consumers and carers, service managers and policy makers. It will also argue that challenges to implementation can be addressed through appropriate support and goodwill.

The address will emphasise that outcome measurement can be routine.

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