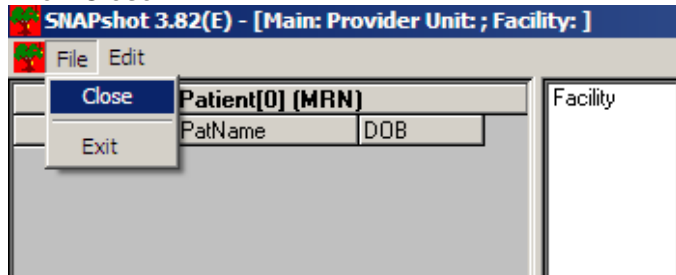


Trying to run the AROC extract and getting “Out of Memory”

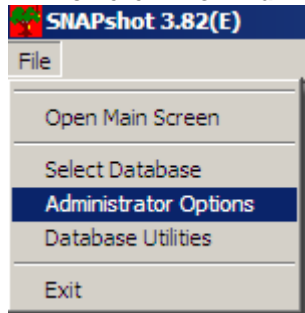
To fix this error please do the following:

1. While in SNAPshot click on the main menu

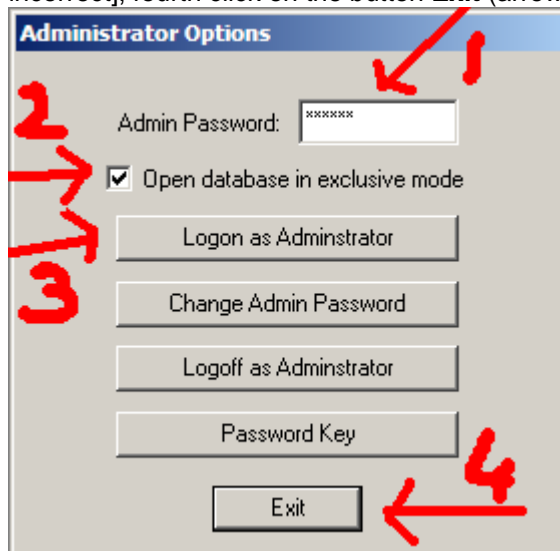
File...Close



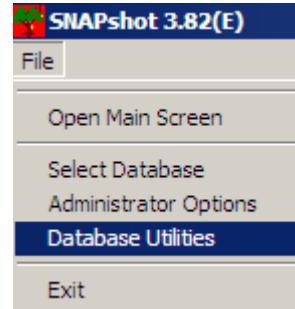
2. Then click **File...Administrator Options**



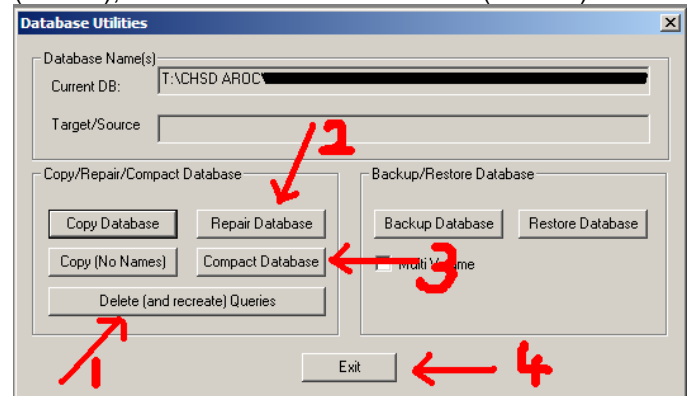
3. You need to be logged on as administrator with exclusive access. To do this first **type in your password** (arrow1), second check the tick box beside **open database in exclusive mode** (arrow2), third click on the button **logon as Administrator** (arrow3) [note: nothing will happen unless your password is incorrect], fourth click on the button **Exit** (arrow 4).



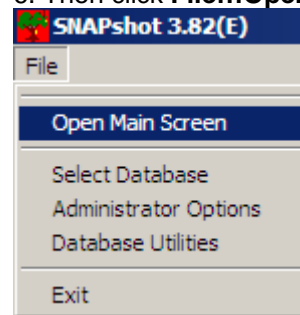
4. Then click **File...Database Utilities**



5. You need to be repair your database. To do this first click on the button **Delete (and recreate) Queries** (arrow1), second click on the button **Repair Database** (arrow2), third click on the button **Compact Database** (arrow3), fourth click on the button **Exit** (arrow 4).



6. Then click **File...Open Main Screen**



7. Close and restart SNAPshot. You can now return to using SNAPshot as per before and your AROC extract should run without any issues.