

Contact Details

SOUTH (SA)

Deb Rawlings / Robyn Jezewski

PCOC South Zone Co-ordinator
Ph: 0400 288819
deborah.rawlings@flinders.edu.au

NORTH (QLD & Nth NSW)

Susan Mylne

PCOC North Zone Co-ordinator
PH: (07) 3138 6130
s.mylne@qut.edu.au

WEST (WA & NT)

Helen Kendrick/ Jiulie Duffy

PCOC West Zone Co-ordinator
PH: (08) 9489 2878
H.Kendrick@curtin.edu.au

CENTRAL (NSW,ACT & Tas)

Dave Fildes

PCOC Central Zone Co-ordinator
PH: 0407 935384
dfildes@uow.edu.au

CENTRAL (Victoria)

Kathy Hendry

PCOC Zone Co-ordinator Victoria
PH: 0418 318 654
khendry@mercy.com.au

PCOC National Manager

Prue Watters

PH: (02) 4221 5093
prue@uow.edu.au

PCOC Training Manager

Maree Banfield

PH: (02) 4221 5965
banfield@uow.edu.au



BULLETIN

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Welcome to this 1st edition of the PCOC bulletin for 2009 which we hope will keep readers informed about PCOC's progress, and prompt discussion on the PCOC email list-server. The list-server is designed to be a group email for the purposes of disseminating information to and from all members on the list. Contact darcy@uow.edu.au if you are interested in participating.

Reports

PCOC is moving the reporting period to January and June and July and December so that the reports match calendar and financial years. Report 5, January to June 2008, was published in December and Report 6, July to December 2008 will be published in April.

With more services, around 75 expected for Report 6, and data, there will be a number of changes to the next report as PCOC includes analysis on pain scores and the length of stay in the unstable phase to give greater outcomes focus to the reports. These are two of the items that services attending last year's benchmarking workshops thought could form the basis for establishing some benchmark measures.

Benchmarking Meetings

PCOC will conduct benchmarking workshops following the release of the next report. Queensland will hold their meeting on 12th May in Brisbane; NSW, ACT, Tas will be on the 28th May in Sydney and SA, Vic, WA on the 18th June in Adelaide. Invitations to the workshops will go out to services soon.

Surveys

PCOC is offering the patient and carer surveys to services again. If you are interested in doing this please contact your zone co-ordinator. The surveys need to be completed and submitted by the end of April for reporting purposes.

Looking Forward

PCOC is currently drafting a proposal for the Department of Health and Ageing for the next phase of PCOC which is expected to run from July 2009 to June 2012.

Title Change

From the 1st April the Zone coordinators will be known as PCOC (Zone) Quality Facilitators to reflect a move into phase two. As more services are participating in PCOC, focus will shift from recruitment to working with services to help them recognise their objectives, measure outcomes and implement quality improvement.

Staff Changes

We would like to farewell Jannie Piercy who has shared the role of Zone Coordinator in the West and welcome Jiulie Duffy into that position. Sabina Clapham has begun maternity leave for 6 months, and it is anticipated that a secondment to replace Sabina will be in place by the end of March.

PCOC Website:

http://chsd.uow.edu.au/pcoc/about_pcoc.html

